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**Exam** : **MS-100**

**Title** : Microsoft 365 Identity and Services

**Vendor** : Microsoft

**Version** : DEMO

**NO.1** Which migration solution should you recommend for Project1?

- A.** From the Microsoft 365 admin center, start a data migration and click Exchange as the data service.
- B.** From the Exchange admin center, start a migration and select Cutover migration.
- C.** From the Exchange admin center, start a migration and select Staged migration.
- D.** From the Microsoft 365 admin center, start a data migration and click Upload PST as the data service.

**Answer:** A

Explanation:

Project1: During Project1, the mailboxes of 100 users in the sales department will be moved to Microsoft 365.

Fabrikam does NOT plan to implement identity federation.

All users must be able to exchange email messages successfully during Project1 by using their current email address.

During Project1, some users will have mailboxes in Microsoft 365 and some users will have mailboxes in Exchange on-premises. To enable users to be able to exchange email messages successfully during Project1 by using their current email address, we'll need to configure hybrid Exchange.

A new way to migrate mailboxes in a hybrid Exchange configuration is to use the Microsoft 365 data migration service. The data migration service can migrate Exchange, SharePoint and OneDrive.

Therefore, we need to start a data migration and click Exchange as the service to be migrated.

Reference:

<https://docs.microsoft.com/en-us/fasttrack/O365-data-migration>

<https://docs.microsoft.com/en-us/exchange/hybrid-deployment/move-mailboxes>

Topic 1, Fabrikam, Inc

Overview

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To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. When you are ready to answer a question, click the Question button to return to the question.

Overview

Fabrikam, Inc. is an electronics company that produces consumer products. Fabrikam has 10,000 employees worldwide.

Fabrikam has a main office in London and branch offices in major cities in Europe, Asia, and the

United States.

Existing Environment

Active Directory Environment

The network contains an Active Directory forest named fabrikam.com. The forest contains all the identities used for user and computer authentication.

Each department is represented by a top-level organizational unit (OU) that contains several child OUs for user accounts and computer accounts.

All users authenticate to on-premises applications by signing in to their device by using a UPN format of username@fabrikam.com.

Fabrikam does NOT plan to implement identity federation.

Network Infrastructure

Each office has a high-speed connection to the Internet.

Each office contains two domain controllers. All domain controllers are configured as a DNS server.

The public zone for fabrikam.com is managed by an external DNS server.

All users connect to an on-premises Microsoft Exchange Server 2016 organization. The users access their email by using Outlook Anywhere, Outlook on the web, or the Microsoft Outlook app for iOS. All the Exchange servers have the latest cumulative updates installed.

All shared company documents are stored on a Microsoft SharePoint Server farm.

Requirements

Planned Changes

Fabrikam plans to implement a Microsoft 365 Enterprise subscription and move all email and shared documents to the subscription.

Fabrikam plans to implement two pilot projects:

Project1: During Project1, the mailboxes of 100 users in the sales department will be moved to Microsoft 365.

Project2: After the successful completion of Project1, Microsoft Teams & Skype for Business will be enabled in Microsoft 365 for the sales department users.

Fabrikam plans to create a group named UserLicenses that will manage the allocation of all Microsoft 365 bulk licenses.

Technical Requirements

Fabrikam identifies the following technical requirements:

All users must be able to exchange email messages successfully during Project1 by using their current email address.

Users must be able to authenticate to cloud services if Active Directory becomes unavailable.

A user named User1 must be able to view all DLP reports from the Microsoft 365 admin center.

Microsoft Office 365 ProPlus applications must be installed from a network share only.

Disruptions to email address must be minimized.

Application Requirements

Fabrikam identifies the following application requirements:

An on-premises web application named App1 must allow users to complete their expense reports online.

The installation of feature updates for Office 365 ProPlus must be minimized.

Security Requirements

Fabrikam identifies the following security requirements:

After the planned migration to Microsoft 365, all users must continue to authenticate to their mailbox and to SharePoint sites by using their UPN.

The memberships of UserLicenses must be validated monthly. Unused user accounts must be removed from the group automatically.

After the planned migration to Microsoft 365, all users must be signed in to on-premises and cloud-based applications automatically.

The principle of least privilege must be used.

**NO.2** You need to prepare the environment for Project1.

You create the Microsoft 365 tenant.

Which three actions should you perform in sequence next? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

- Configure the required DNS records and verify fabrikam.com as a custom domain.
- Implement directory synchronization.
- Create a Microsoft Azure Active Directory (Azure AD) tenant.
- Modify the Exchange ActiveSync Access Settings.
- Run the Hybrid Configuration wizard.

**Answer Area**

**Answer:**

**Actions**

- Configure the required DNS records and verify fabrikam.com as a custom domain.
- Implement directory synchronization.
- Create a Microsoft Azure Active Directory (Azure AD) tenant.
- Modify the Exchange ActiveSync Access Settings.
- Run the Hybrid Configuration wizard.

**Answer Area**

Create a Microsoft Azure Active Directory (Azure AD) tenant.

Configure the required DNS records and verify fabrikam.com as a custom domain.

Implement directory synchronization.

Reference:

<https://docs.microsoft.com/en-us/exchange/exchange-hybrid>

**NO.3** Which migration solution should you recommend for Project1?

- A.** From the Exchange admin center, start a migration and select Staged migration.
- B.** From the Microsoft 365 admin center, start a data migration and click Exchange as the data service.
- C.** From the Microsoft 365 admin center, start a data migration and click Outlook as the data service.

**D.** From the Exchange admin center, start a migration and select Cutover migration.

**Answer:** B

Explanation:

Project1: During Project1, the mailboxes of 100 users in the sales department will be moved to Microsoft 365.

Fabrikam does NOT plan to implement identity federation.

All users must be able to exchange email messages successfully during Project1 by using their current email address.

During Project1, some users will have mailboxes in Microsoft 365 and some users will have mailboxes in Exchange on-premises. To enable users to be able to exchange email messages successfully during Project1 by using their current email address, we'll need to configure hybrid Exchange.

A new way to migrate mailboxes in a hybrid Exchange configuration is to use the Microsoft 365 data migration service. The data migration service can migrate Exchange, SharePoint and OneDrive.

Therefore, we need to start a data migration and click Exchange as the service to be migrated.

Reference:

<https://docs.microsoft.com/en-us/fasttrack/O365-data-migration>

<https://docs.microsoft.com/en-us/exchange/hybrid-deployment/move-mailboxes>

**NO.4** You need to ensure that all the sales department users can authenticate successfully during Project1 and Project2.

Which authentication strategy should you implement for the pilot projects?

**A.** password hash synchronization and seamless SSO

**B.** pass-through authentication

**C.** password hash synchronization

**D.** pass-through authentication and seamless SSO

**Answer:** A

Explanation:

Project1: During Project1, the mailboxes of 100 users in the sales department will be moved to Microsoft 365.

Project2: After the successful completion of Project1, Microsoft Teams & Skype for Business will be enabled in Microsoft 365 for the sales department users.

After the planned migration to Microsoft 365, all users must be signed in to on-premises and cloud-based applications automatically.

Fabrikam does NOT plan to implement identity federation.

After the planned migration to Microsoft 365, all users must continue to authenticate to their mailbox and to SharePoint sites by using their UPN.

You need to enable password hash synchronization to enable the users to continue to authenticate to their mailbox and to SharePoint sites by using their UPN.

You need to enable SSO to enable all users to be signed in to on-premises and cloud-based applications automatically.

Reference:

<https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-authn>

**NO.5** You create the Microsoft 365 tenant.


You implement Azure AD Connect as shown in the following exhibit.

## Azure Active Directory admin center

[Home](#) > Azure AD Connect

### Azure AD Connect

Azure Active Directory

 Troubleshoot  Refresh

#### SYNC STATUS



Sync Status

Enabled

Last Sync

Less than 1 hour ago

Password Sync

Enabled

#### USER SIGN-IN



Federation

Disabled

0 domains

Seamless single sign-on

Disabled

0 domain

Pass-through authentication

Disabled

0 agents

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

#### Answer Area

Sales department users can access [answer choice] applications by using SSO.

▼
both on-premises and cloud-based
only cloud-based
only on-premises

If Active Directory becomes unavailable, users can access the resource [answer choice].

▼
both on-premises and in the cloud
in the cloud only
on-premises only

**Answer:**

**Answer Area**

Sales department users can access [answer choice] applications by using SSO.

▼
both on-premises and cloud-based
only cloud-based
<b>only on-premises</b>

If Active Directory becomes unavailable, users can access the resource [answer choice].

▼
both on-premises and in the cloud
<b>in the cloud only</b>
on-premises only

**NO.6** You need to meet the application requirements for the Office 365 ProPlus applications. You create an XML files that contains the following settings.

```
<Add SourcePath="\\Server1\OfficeSoftware"
OfficeClientEdition="32"
Channel="Targeted"
AllowCdnFallback="True">
  <Product ID="O365ProPlusRetail">
    <Language ID="MatchOS" Fallback="en-us" />
  </Product>
</Add>
```

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Office 365 ProPlus feature updates will be installed [answer choice].

▼
automatically once a year
automatically twice a year
manually

To meet the technical requirement for Office 365 ProPlus, [answer choice].

▼
Change SourcePath to DownloadPath.
Set the value for AllowCdnFallback to False.
Add SCKCacheOverride=1 to the Product section.

**Answer:**

Office 365 ProPlus feature updates will be installed [answer choice].

▼
automatically once a year
<b>automatically twice a year</b>
manually

To meet the technical requirement for Office 365 ProPlus, [answer choice].

▼
Change SourcePath to DownloadPath.
<b>Set the value for AllowCdnFallback to False.</b>
Add SCKCacheOverride=1 to the Product section.

Reference:

<https://docs.microsoft.com/en-us/deployoffice/configuration-options-for-the-office-2016-deployment-tool#updates-element>

<https://docs.microsoft.com/en-us/deployoffice/overview-of-update-channels-for-office-365-proplus>

**NO.7** You are evaluating the required processes for Project1.

You need to recommend which DNS record must be created before you begin the project.

Which DNS record should you recommend?

**A.** mail exchanger (MX)

**B.** alias (CNAME)

**C.** host (A)

**D.** host (AAA)

**Answer:** A

**NO.8** Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft Office 365 tenant.

You suspect that several Office 365 features were recently updated.

You need to view a list of the features that were recently updated in the tenant.

Solution: You use Monitoring and reports from the Compliance admin center.

Does this meet the goal?

**A.** Yes

**B.** No

**Answer:** B

Explanation:

Depending on what your organization's Office 365 subscription includes, the Dashboard in Security & Compliance includes several widgets, such as Threat Management Summary, Threat Protection Status, Global Weekly Threat Detections, Malware, etc. The Compliance admin center in Microsoft 365 contains much of the same information but also includes additional entries focusing on alerts, data insights.

The Monitoring and reports section from the Compliance admin center does not display a list of the features that were recently updated in the tenant so this solution does not meet the goal.

To meet the goal, you need to use Message center in the Microsoft 365 admin center.

Reference:

<https://docs.microsoft.com/en-us/office365/admin/manage/message-center?view=o365-worldwide>

**NO.9** You need to create the UserLicenses group. The solution must meet the security requirements. Which group type and control method should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

## Answer Area

Group type:

	▼
Distribution list	
Office 365 group	
Security group	

Control method:

	▼
a conditional access policy	
a retention policy	
an access review	
an alert policy	

*Answer:*

## Answer Area

Group type:

	▼
Distribution list	
Office 365 group	
Security group	

Control method:

	▼
a conditional access policy	
a retention policy	
an access review	
an alert policy	

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/governance/access-reviews-overview>

**NO.10** You need to recommend which DNS record must be created before adding a domain name for the project.

You need to recommend which DNS record must be created before you begin the project.

Which DNS record should you recommend?

**A.** alias (CNAME)

**B.** host information (HINFO)

- C. host (A)
- D. mail exchanger (MX)

**Answer:** C

Explanation:

When you add a custom domain to Office 365, you need to verify that you own the domain. You can do this by adding either an MX record or a TXT record to the DNS for that domain.

Reference:

<https://docs.microsoft.com/en-us/office365/admin/get-help-with-domains/create-dns-records-at-any-dns-hosting-provider?view=o365-worldwide>

**NO.11** After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your network contains an Active Directory forest.

You deploy Microsoft 365.

You plan to implement directory synchronization.

You need to recommend a security solution for the synchronized identities. The solution must meet the following requirements:

- \* Users must be able to authenticate successfully to Microsoft 365 services if Active Directory becomes unavailable.

- \* User passwords must be 10 characters or more.

Solution: Implement pass-through authentication and modify the password settings from the Default Domain Policy in Active Directory.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-password-hash-synchronization>

**NO.12** Which migration solution should you recommend for Project1?

- A. From Exchange Online PowerShell, run the New-MailboxImportRequest cmdlet.
- B. From Exchange Online PowerShell, run the New-MailboxExportRequest cmdlet.
- C. From the Microsoft 365 admin center, start a data migration and click Upload PSST as the data service.
- D. From the Exchange admin center, start a migration and select Remote move migration

**Answer:** D

Explanation:

During Project1, some users will have mailboxes in Microsoft 365 and some users will have mailboxes in Exchange on-premises. To enable users be able to exchange email messages successfully during Project1 by using their current email address, we'll need to configure hybrid Exchange.

To migrate mailboxes in a hybrid Exchange configuration, you use Exchange admin center perform Remote move migrations.

Reference:

<https://docs.microsoft.com/en-us/exchange/hybrid-deployment/move-mailboxes>

**NO.13** Which role should you assign to User1?

- A. Security Administrator
- B. Records Management
- C. Security Reader
- D. Hygiene Management

**Answer:** C

Explanation:

A user named User1 must be able to view all DLP reports from the Microsoft 365 admin center. Users with the Security Reader role have global read-only access on security-related features, including all information in Microsoft 365 security center, Azure Active Directory, Identity Protection, Privileged Identity Management, as well as the ability to read Azure Active Directory sign-in reports and audit logs, and in Office 365 Security & Compliance Center.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/directory-assign-admin-roles>

**NO.14** You need to meet the application requirement for App1.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Azure Active Directory admin center, configure the application URL settings.
- B. From the Azure Active Directory admin center, add an enterprise application.
- C. On an on-premises server, download and install the Microsoft AAD Application Proxy connector.
- D. On an on-premises server, install the Hybrid Configuration wizard.
- E. From the Microsoft 365 admin center, configure the Software download settings.

**Answer:** A,B,C

Explanation:

An on-premises web application named App1 must allow users to complete their expense reports online.

Application Proxy is a feature of Azure AD that enables users to access on-premises web applications from a remote client. Application Proxy includes both the Application Proxy service which runs in the cloud, and the Application Proxy connector which runs on an on-premises server. Azure AD, the Application Proxy service, and the Application Proxy connector work together to securely pass the user sign-on token from Azure AD to the web application.

In this question, we need to add an enterprise application in Azure and configure a Microsoft AAD Application Proxy connector to connect to the on-premises web application (App1).

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/manage-apps/application-proxy#how-application-proxy-works>

Topic 2, Contoso, Ltd

Overview

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Overview

Contoso, Ltd. is a consulting company that has a main office in Montreal and two branch offices in Seattle and New York.

The offices have the users and devices shown in the following table.

Office	Users	Laptops	Desktops	Mobile devices
Montreal	2,500	2,800	300	3,100
Seattle	1,000	1,100	200	1,500
New York	300	320	30	400

Contoso recently purchased a Microsoft 365 E5 subscription.

Existing Environment

The network contains an Active directory forest named contoso.com and a Microsoft Azure Active Directory (Azure AD) tenant named contoso.onmicrosoft.com.

You recently configured the forest to sync to the Azure AD tenant.

You add and then verify adatum.com as an additional domain name.

All servers run Windows Server 2016.

All desktop computers and laptops run Windows 10 Enterprise and are joined to contoso.com.

All the mobile devices in the Montreal and Seattle offices run Android. All the mobile devices in the New York office run iOS.

Contoso has the users shown in the following table.

Name	Role
User1	<i>None</i>
User2	<i>None</i>
User3	Customer Lockbox access approver
User4	<i>None</i>

Contoso has the groups shown in the following table.

Name	Type	Membership rule
Group1	Assigned	<i>Not applicable</i>
Group 2	Dynamic	(user.department –eq “Finance”)

Microsoft Office 365 licenses are assigned only to Group2.

The network also contains external users from a vendor company who have Microsoft accounts that use a suffix of @outlook.com.

Requirements

Planned Changes

Contoso plans to provide email addresses for all the users in the following domains:

East.adatum.com

Contoso.adatum.com

Humongousinsurance.com

Technical Requirements

Contoso identifies the following technical requirements:

All new users must be assigned Office 365 licenses automatically.

The principle of least privilege must be used whenever possible.

Security Requirements

Contoso identifies the following security requirements:

User2 must be able to view reports and schedule the email delivery of security and compliance reports.

The members of Group1 must be required to answer a security question before changing their password.

User3 must be able to manage Office 365 connectors.

User4 must be able to reset User3 password.

**NO.15** Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals- Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to assign User2 the required roles to meet the security requirement.

Solution: From the Office 365 admin center, you assign User2 the Records Management role. From the Exchange admin center, you assign User2 the Help Desk role.

Does that meet the goal?

**A.** Yes

**B.** NO

**Answer:** B

**NO.16** You need to Add the custom domain name\* to Office 365 K> support the planned changes as quickly as possible.

What should you create to verify the domain names successfully?

**A.** three alias (CNAME) record

**B.** one text (TXT) record

**C.** one alias (CNAME) record

**D.** three text (TXT) record

**Answer:** D

Explanation:

Contoso plans to provide email addresses for all the users in the following domains:

East.adatum.com

Contoso.adatum.com

Humongousinsurance.com

To verify three domain names, you need to add three TXT records.

Reference:

<https://docs.microsoft.com/en-us/office365/admin/setup/add-domain?view=o365-worldwide>

**NO.17** Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to assign User2 the required roles to meet the security requirements.

Solution: From the Office 365 admin center, you assign User2 the Security Reader role.

From the Exchange admin center, you assign User2 the Help Desk role.

Does this meet the goal?

**A.** Yes

**B.** NO

**Answer:** B

Explanation:

User2 must be able to view reports and schedule the email delivery of security and compliance reports.

The Security Reader role can view reports but not schedule the email delivery of security and compliance reports.

The Help Desk role cannot schedule the email delivery of security and compliance reports.

Reference:

<https://docs.microsoft.com/en-us/exchange/permissions-exo/permissions-exo>

**NO.18** You need to meet the security requirement for the vendors.

What should you do?

**A.** From the Azure portal, modify the authentication methods.

**B.** From Azure Cloud Shell, run the New-AzureADMSInvitation and specify the -InvitedUserEmailAddress cmdlet.

**C.** From Azure Cloud Shell, run the Set-MsolUserPrincipalName and specify the -tenantID parameter.

**D.** From the Azure portal, add an identity provider.

**Answer:** B

Explanation:

You can invite guest users to the directory, to a group, or to an application. After you invite a user through any of these methods, the invited user's account is added to Azure Active Directory (Azure AD), with a user type of Guest. The guest user must then redeem their invitation to access resources. An invitation of a user does not expire.

The invitation will include a link to create a Microsoft account. The user can then authenticate using their Microsoft account. In this question, the vendors already have Microsoft accounts so they can authenticate using them.

In this solution, we are creating guest account invitations by using the New-AzureADMSInvitation cmdlet and specifying the -InvitedUserEmailAddress parameter.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/b2b/add-users-administrator>  
<https://docs.microsoft.com/en-us/powershell/module/azuread/new-azureadmsinvitation?view=azureadps-2.0>

**NO.19** Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to assign User2 the required roles to meet the security requirements.

Solution: From the Office 365 admin center, you assign User2 the Security Reader role. From the Exchange admin center, you assign User2 the Compliance Management role.

Does this meet the goal?

**A.** Yes

**B.** NO

**Answer:** A

Explanation:

User2 must be able to view reports and schedule the email delivery of security and compliance reports.

The Security Reader role can view reports.

The Compliance Management role can schedule the email delivery of security and compliance reports.

Reference:

<https://docs.microsoft.com/en-us/exchange/permissions-exo/permissions-exo>

**NO.20** You need to meet the security requirements for User3. The solution must meet the technical requirements.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Tool to use to add User3 to the role:

▼
the Azure portal
the Exchange admin center
the Microsoft 365 admin center
the Security & Compliance admin center

Role to assign to User3:

▼
Cloud application administrator
Global administrator
Organization Management
Security Administrator

**Answer:**

Tool to use to add User3 to the role:

the Azure portal
the Exchange admin center
the Microsoft 365 admin center
the Security & Compliance admin center

Role to assign to User3:

Cloud application administrator
Global administrator
Organization Management
Security Administrator

Reference:

<https://docs.microsoft.com/en-us/office365/SecurityCompliance/eop/feature-permissions-in-eop>

**NO.21** To which Azure AD role should you add User4 to meet the security requirement?

- A. Password administrator
- B. Global administrator
- C. Security administrator
- D. Privileged role administrator

**Answer:** B

Explanation:

User4 must be able to reset User3 password.

User3 is assigned the Customer Lockbox Access Approver role. Only global admins can reset the passwords of people assigned to this role as it's considered a privileged role.

Reference:

<https://techcommunity.microsoft.com/t5/Security-Privacy-and-Compliance/Customer-Lockbox-Approver-Role-Now-Available/ba-p/223393>

**NO.22** Note This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to assign User2 the required roles to meet the security requirements.

Solution: From the Office 365 admin center, you assign User2 the Security Administrator role. From the Exchange admin center, you add User2 to the View-Only Management role.

Does this meet the goal?

- A. Yes
- B. NO

**Answer:** B

Explanation:

User2 must be able to view reports and schedule the email delivery of security and compliance reports.

The Security Administrator role can view reports but not schedule the email delivery of security and

compliance reports.

The View-Only Organization Management role cannot schedule the email delivery of security and compliance reports.

Reference:

<https://docs.microsoft.com/en-us/exchange/permissions-exo/permissions-exo>

**NO.23** You need to meet the security requirement for Group1.

What should you do?

- A. Configure all users to sign in by using multi-factor authentication.
- B. Modify the properties of Group1.
- C. Assign Group1 a management role.
- D. Modify the Password reset properties of the Azure AD tenant.

**Answer:** D

Reference:

If SSPR (Self Service Password Reset) is enabled, you must select at least one of the following options for the authentication methods. Sometimes you hear these options referred to as "gates." Mobile app notification Mobile app code Email Mobile phone Office phone Security questions You can specify the required authentication methods in the Password reset properties of the Azure AD tenant. In this case, you should set the required authentication method to be 'Security questions'.  
<https://docs.microsoft.com/en-us/azure/active-directory/authentication/concept-sspr-howitworks>

**NO.24** You need to meet the security requirement for the vendors.

What should you do?

- A. From the Azure portal, add an identity provider.
- B. From Azure Cloud Shell, run the New-AzureADUser cmdlet and specify the -UserPrincipalName parameter.
- C. From the Azure portal, create guest accounts.
- D. From Azure Cloud Shell, run the New-AzureADUser cmdlet and specify the -UserType parameter.

**Answer:** C

Explanation:

You can invite guest users to the directory, to a group, or to an application. After you invite a user through any of these methods, the invited user's account is added to Azure Active Directory (Azure AD), with a user type of Guest. The guest user must then redeem their invitation to access resources. An invitation of a user does not expire.

The invitation will include a link to create a Microsoft account. The user can then authenticate using their Microsoft account. In this question, the vendors already have Microsoft accounts so they can authenticate using them.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/b2b/add-users-administrator>

**NO.25** You need to meet the technical requirements for the user licenses.

Which two properties should you configure for each user? To answer, select the appropriate properties in the answer area.

NOTE: Each correct selection is worth one point.

### Identity

Name	First Name	Last Name
<input type="text" value="User1"/>	<input type="text"/>	<input type="text"/>
User name	User type	
<input type="text" value="User1@Contoso1410.onmicrosoft.com"/>	<b>Member</b>	
Object ID	Source	
<input type="text" value="22c31139-c143-4076-a71c-b5d0d5..."/> 	<a href="#">Azure Active Directory</a>	

### Job info

Job title	Department	Manager	<a href="#">Remove</a> <a href="#">Change</a>
<input type="text"/>	<input type="text"/>	<input type="text"/>	

### Settings

Block sign in	Usage location
<input type="button" value="Yes"/> <input checked="" type="button" value="No"/>	<input type="text" value=""/>

### Contact info

Street address	State or province	Country or region
<input type="text"/>	<input type="text"/>	<input type="text"/>
City	ZIP or postal code	Office phone
<input type="text"/>	<input type="text"/>	<input type="text"/>

### Authentication contact info

Phone	Email
<input type="text"/>	<input type="text"/>
Alternate phone	Alternate email
<input type="text"/>	<input type="text"/>

**Answer:**

**Identity**

Name	First Name	Last Name
<input type="text" value="User1"/>	<input type="text"/>	<input type="text"/>
User name	User type	
<input type="text" value="User1@Contoso1410.onmicrosoft.com"/>	<b>Member</b>	
Object ID	Source	
<input type="text" value="22c31139-c143-4076-a71c-b5d0d5..."/>	Azure Active Directory	

**Job info**

Job title	Department	Manager	<a href="#">Remove</a> <a href="#">Change</a>
<input type="text"/>	<input type="text"/>	<input type="text"/>	

**Settings**

Block sign in	Usage location
<input type="button" value="Yes"/> <input type="button" value="No"/>	<input type="text"/>

**Contact info**

Street address	State or province	Country or region
<input type="text"/>	<input type="text"/>	<input type="text"/>
City	ZIP or postal code	Office phone
<input type="text"/>	<input type="text"/>	<input type="text"/>

**Authentication contact info**

Phone	Email
<input type="text"/>	<input type="text"/>
Alternate phone	Alternate email
<input type="text"/>	<input type="text"/>

**NO.26** You need to assign User2 the required roles to meet the security requirements and the technical requirements.

To which two roles should you assign User2? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. the Exchange View-only Organization Management role
- B. the Microsoft 365 Records Management role
- C. the Exchange Online Help Desk role
- D. the Microsoft 365 Security Reader role
- E. the Exchange Online Compliance Management role

**Answer:** D,E

Explanation:

User2 must be able to view reports and schedule the email delivery of security and compliance reports.

The Security Reader role can view reports but not schedule the email delivery of security and compliance reports.

The Exchange Online Compliance Management role can schedule the email delivery of security and compliance reports.

Reference:

<https://docs.microsoft.com/en-us/exchange/permissions-exo/permissions-exo>

Topic 3, Litware inc

Overview

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. When you are ready to answer a question, click the Question button to return to the question.

Overview

General Overview

Litware, Inc. is a consulting company that has a main office in Montreal and a branch office in Seattle. Litware collaborates with a third-party company named ADatum Corporation.

Environment

On-Premises Environment

The network of Litware contains an Active Directory domain named litware.com. The domain contains three organizational units (OUs) named LitwareAdmins, Montreal Users, and Seattle Users and the users shown in the following table.

Name	OU
Admin1	LitwareAdmins
Admin2	LitwareAdmins
Admin3	LitwareAdmins
Admin4	LitwareAdmins

The domain contains 2,000 Windows 10 Pro devices and 100 servers that run Windows Server 2019.

Cloud environment

Litware has a pilot Microsoft 365 subscription that includes Microsoft Office 365 Enterprise E3 licenses and Azure Active Directory Premium Plan 2 licenses.

The subscription contains a verified DNS domain named litware.com.

Azure AD Connect is installed and has the following configurations:

Password hash synchronization is enabled.

Synchronization is enabled for the LitwareAdmins OU only.

Users are assigned the roles shown in the following table.

Name	Role
Admin1	Global Administrator
Admin2	Helpdesk admin
Admin3	Security admin
Admin4	User Administrator

Self-service password reset (SSPR) is enabled.

The Azure Active Directory (Azure AD) tenant has Security defaults enabled.

Requirements

Planned Changes

Litware identifies the following issues:

Admin1 cannot create conditional access policies.

Admin4 receives an error when attempting to use SSPR.

Users access new Office 365 service and feature updates before the updates are reviewed by Admin2.

Technical Requirements

Litware plans to implement the following changes:

Implement Microsoft Intune.

Implement Microsoft Teams.

Implement Microsoft Defender for Office 365.

Ensure that users can install Office 365 apps on their device.

Convert all the Windows 10 Pro devices to Windows 10 Enterprise E5.

Configure Azure AD Connect to sync the Montreal Users OU and the Seattle Users OU.

Litware identifies the following technical requirements:

\* Administrators must be able to specify which version of an Office 365 desktop app will be available to users and to roll back to previous versions

\* Only Admin2 must have access to new Office 365 service and feature updates before they are released to the company.

\* Litware users must be able to invite A. Datum users to participate in the following activities:

o Join Microsoft Teams channels. o Join Microsoft Teams chats, o Access shared files.

\* Just in time access to critical administrative roles must be required.

\* Microsoft 365 incidents and advisories must be reviewed monthly.

\* Office 365 service status notifications must be sent to Admin2.

\* The principle of least privilege must be used.

**NO.27** You need to ensure that the Microsoft 365 incidents and advisories are reviewed monthly.

Which users can review the incidents and advisories, and which blade should the users use? To

answer, select the appropriate options in the answer area NOTE: Each correct selection is worth one point

Users:

Blade:

**Answer:**

Users:

Blade:

**NO.28** You need to configure Azure AD Connect to support the planned changes for the Montreal Users and Seattle Use's OUs. What should you do?

- A. From PowerShell, run The Add-ADSyncConnectorAttributeinclusion cmdlet.
- B. From the Microsoft Azure Active Directory Connect wizard, select Customize synchronization options.
- C. From PowerShell, run the start-ADSyncSyncCycle cmdlet.
- D. From the Microsoft Azure Active Directory Connect wizard, select Manage federation.

**Answer:** B

**NO.29** You need to ensure that Litware has the appropriate licence to support the planned changes. The solution must minimize costs. Which license type should you use?

- A. Microsoft 365 Enterprise E5
- B. Office 365 Enterprise E5
- C. Office 365 Enterprise F3
- D. Microsoft 365 Enterprise E3

**Answer:** B

**NO.30** You need to configure Microsoft Teams to support the technical requirements tor

collaborating with A. Datum What should you configure in the Microsoft Teams admin center?

- A. meeting policies
- B. external access
- C. guest access
- D. messaging policies

**Answer:** B

**NO.31** You need to configure the Office 365 service status notifications and limit access to the service and feature updates. The solution must meet the technical requirements. What should you configure in the Microsoft 365 admin center? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

To configure the notifications:

	▼
Briefing email	
Help desk information	
Organization information	

To limit access:

	▼
Privileged Access	
Release preferences	
Office installation options	

**Answer:**

To configure the notifications:

	▼
Briefing email	
Help desk information	
Organization information	

To limit access:

	▼
Privileged Access	
Release preferences	
Office installation options	

Reference:

<https://docs.microsoft.com/en-us/briefing/be-admin>

<https://docs.microsoft.com/en-us/microsoft-365/admin/manage/release-options-in-office-365?view=o365-worldwide>

**NO.32** You are evaluating the use of multi-factor authentication (MFA).

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
Users will have 14 days to register for MFA after they sign in for the first time.	<input type="radio"/>	<input type="radio"/>
Users must use the Microsoft Authenticator app to complete MFA.	<input type="radio"/>	<input type="radio"/>
After registering, users must use MFA for every sign-in.	<input type="radio"/>	<input type="radio"/>

**Answer:**

Statements	Yes	No
Users will have 14 days to register for MFA after they sign in for the first time.	<input checked="" type="radio"/>	<input type="radio"/>
Users must use the Microsoft Authenticator app to complete MFA.	<input checked="" type="radio"/>	<input type="radio"/>
After registering, users must use MFA for every sign-in.	<input type="radio"/>	<input checked="" type="radio"/>

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/howto-identity-protection-configure-mfa-policy>

<https://blog.admindroid.com/configuring-and-managing-mfa-in-office-365/>

**NO.33** You need to configure just in time access to meet the technical requirements.

What should you use?

- A. access reviews
- B. entitlement management
- C. Azure Active Directory (Azure AD) Privileged Identity Management (PIM)
- D. Azure Active Directory (Azure AD) Identity Protection

**Answer:** C

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/privileged-identity-management/pim-configure-joergsi> 5 months, 1 week ago Privileged access management The effectiveness of an information protection strategy depends on how secure the administrative accounts used to manage that strategy are. If accounts that can be used to configure and manage an information protection strategy are not properly secured, then the information protection strategy itself can be easily compromised.

Privileged access management enables you to configure policies that apply

=> just-in-time administrative principles to sensitive administrative roles.

For example, if someone needs temporary access to configure an information protection policy, that person would need to go through an approval process to obtain the necessary set of rights instead of having an Azure Active Directory (Azure AD) account with those rights permanently assigned.

Thomas, Orin. Exam Ref MS-100 Microsoft 365 Identity and Services (S.10). Pearson Education. Kindle-Version.

**NO.34** You need to ensure that Admin4 can use SSPR.

Which tool should you use, and which action should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action:

	▼
Enable app registrations.	
Enable password writeback.	
able password hash synchronization	
Disable password hash synchronization	

Tool:

	▼
Azure AD Connect	
Synchronization Rules Editor	
Azure Active Directory admin center	

**Answer:**

Action:

	▼
Enable app registrations.	
Enable password writeback.	
able password hash synchronization	
Disable password hash synchronization	

Tool:

	▼
Azure AD Connect	
Synchronization Rules Editor	
Azure Active Directory admin center	

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/authentication/howto-sspr-deployment>

## Topic 4, Contoso

### Overview

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### Existing Environment

#### Microsoft 365

Contoso identifies the following business goals:

- \* Utilize core functionality of apps whenever possible.
- \* Reduce app development costs.
- \* Minimize training costs for end users.

#### Microsoft SharePoint/Microsoft Exchange

Contoso has a Microsoft 365 subscription that uses a domain named contoso.com. Each user is assigned a Microsoft 365 Enterprise E5 licence.

### Problem Statement

Contoso moves all email accounts to Microsoft 365.

Contoso migrates the SharePoint Server 2013 intranet sites of the research department to SharePoint Online.

### Requirements

#### Business Goals

Contoso identifies the following issues:

- \* Users in the sales department report that preparing quotations is time-consuming as it requires manually copying and pasting data from multiple sources.
- \* Users in the HR department must use multiple apps to manage the hiring process.
- \* The solution to claim expenses requires multiple manual steps.

#### Planned Changes

Contoso identifies the following business goals:

- \* Utilize core functionality of apps whenever possible.
- \* Reduce app development costs.
- \* Minimize training costs for end users.

#### Technical Requirements

Contoso plans to implement the following changes;

- \* Redesign the SharePoint Online sites of the research department to provide users with an experience that is consistent with the Microsoft 365 portal. The research department has a third-party project management solution that uses the Microsoft identity platform in Azure AD.
- \* Create an email workflow solution for expense claims. Users will submit their expense claims and the system will email an approval request to their manager.
- \* Implement a bring your own device (BYOD) model that supports Windows 10, macOS, and Android

devices.

- \* Develop a custom Microsoft 365 app named SalesApp for the sales department.
- \* Develop a custom Microsoft 365 app named HRApp for the HR department

Security Requirement

Contoso identifies the following technical requirements for app development:

- \* The expense claims solution must provide managers with claim information and the ability to manage the claim by using Microsoft Outlook. Outlook on the web, or Outlook for iOS and Android.
- \* HRApp must include a bot named HRBot that will answer HR questions. Users must be able to access the bot by mentioning HRBot in a Microsoft Teams channel or private chat.
- \* HRApp must enable users to query a third-party HR system by using a tab from within a Microsoft Teams channel.
- \* HRApp must include a messaging extension that enables users to search jobs by job title or job ID.
- \* SalesApp must be integrated with Microsoft Word and must combine images and text from multiple sources to create a quotation as a DOCX file.
- \* The distribution of SalesApp must be automatic and require minimal user interaction.
- \* Solutions for SharePoint Online and Microsoft Office must follow the current Office user interface (UI) design.
- \* Development tools and solutions must support Windows and non-Windows devices.
- \* Development effort must be minimized.

HRApp Manifest

All solutions must support the Microsoft identity platform in Azure AD.

Intranet components must not share access tokens.

**NO.35** You need to recommend which API object the SharePoint Framework (SPFx) intranet components will use to access the research department's project management solution. What should you recommend?

- A.** SPHttpClient
- B.** AadHttpClient
- C.** HSGraphClient
- D.** HttpClient

**Answer:** B

Reference:

<https://docs.microsoft.com/en-us/sharepoint/dev/spfx/use-aadhttpclient>